



Quality Policy Statement

1. Purpose

This Quality Policy Statement establishes the commitment of Georgian Freight Lines Inc. to quality, customer satisfaction, continuous improvement, and compliance with applicable statutory and regulatory requirements, in accordance with ISO 9001:2015 standards.

2. Policy Statement

Georgian Freight Lines Inc. is committed to providing safe, secure, reliable, and efficient freight transportation and logistics services across North America. We aim to consistently meet or exceed customer expectations through operational excellence, regulatory compliance, and a culture of continual improvement.

We will achieve this by:

- Maintaining and continually improving an ISO 9001:2015 certified Quality Management System (QMS);
- Complying with all applicable legal, regulatory, and contractual obligations including but not limited to transportation safety, security, and customs requirements;
- Delivering services that meet our customers' specifications, industry best practices, and internal quality standards;
- Ensuring that competent and trained personnel perform all roles and responsibilities;
- Utilizing data, internal audits, and management reviews to drive performance and corrective actions;
- Maintaining strong communication and collaboration across departments and with customers and suppliers;
- Protecting the integrity and security of all cargo handled by the company.

3. Quality Objectives

Georgian Freight Lines Inc. will establish measurable quality objectives, which are documented in the Quality Objectives Register (GFLN 0.4.35.0). These objectives support our commitment to continual improvement, operational efficiency, and customer satisfaction.

4. Commitment to Continual Improvement

This policy shall be communicated, understood, and implemented at all levels of the organization. Management is committed to reviewing and updating this policy as needed during the annual management review or when significant changes occur to the QMS.

Authorized by:

President

Georgian Freight Lines Inc.

Signature: _____

MSWATT